



中西药厂

HERBAL SCIENCE SDN. BHD. (174828-M)

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Contract Manufacturer for Herbal, Health Supplements and Personal Care Products. 代制保健食品、药品和护肤品。

Food Safety Objectives

Herbal Science Sdn. Bhd. is geared to produce and provide safe and suitable food products via the implementations of below objectives:

1. to complete induction training for all new personnel before commencement of work.
2. to conduct training and evaluation for all personnel before delegating responsibilities for task handling.
3. to ensure line clearance is done prior to every production step to prevent cross-contamination.
4. to ensure only clean equipment and utensils, that are made of non-reactive materials are used in production.
5. to ensure only approved materials are used in the manufacture of products.
6. to ensure that all products are within the acceptable limits of physical tests, microbiological tests and heavy metal tests as specified in QC-GL-SOP-003 Finished Goods Release System and Specification of Finished Product.
7. to ensure that response (on investigation outcome) to product complaint is given to complainant within a week, if no conclusion can be found within a week, an acknowledgement can be issued to indicate that the investigation on product complaint is on-going.
8. to have internal audit at least once a year on all department/ audit scope so as to ensure consistent compliance.

The Chief Executive Officer (CEO) and senior management staffs fully endorse the above objectives.

Dr. Tan Boon Leong

Director

Herbal Science Sdn. Bhd.